

VTB GROUP – MISSION AND VISION

We help people make their plans a reality by creating the best financial solutions. We are a team of professionals, working for the benefit of our clients and the country as a whole.



A universal financial group that is developing both dynamically and sustainably, one that is focused on being the first-choice financial partner for its customers and which provides the most convenient and cutting-edge solutions to their needs.



UNIVERSAL FINANCIAL GROUP



FINANCIAL PARTNER OF FIRST CHOICE



CONVENIENT, CUTTING-EDGE SOLUTIONS



MORE THAN A BANK



AGILE BANK

The VTB Group follows a variety of operating models so that every client finds the perfect solution.

IMPROVING CUSTOMER FOCUS

Our clients see us as the go-to bank offering timely and relevant banking products based on our deep insights into our clients' needs.

DIGITALISING THE BUSINESS

We are a high-tech, multi-channel bank running both remote banking tools and an efficient branch network. We offer personal customer service in the digital world.

DEVELOPING IN THE DIGITAL ECONOMY

We support our clients in the digital world and integrate our services into their everyday lives. We have an extensive partner network complementing our sales channels.

CREATING A CUTTING-EDGE OPERATING PLATFORM

We quickly respond to change thanks to our flexible operating platform and our adherence to the principles of accountability, delegation, and partnership within the Group.

CREATING A HIGHLY EFFECTIVE ORGANISATION AND CULTURE